





Internal Process – Ongoing

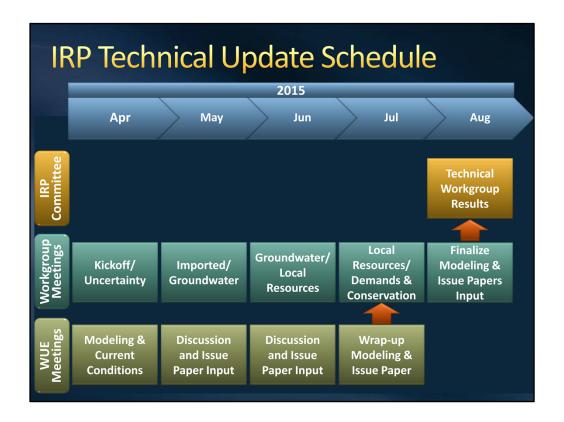
MA Technical Process -

MA workgroup meetings twice a month April through August, as needed through October WUE meetings monthly standing meeting April through July

Board -

Reporting in Feb and March (IRP Committee)
Monthly Updates from MA tech process
Wrapping up around the end of the year, head into Board Policy Process

Following slides breakdown activities at Board and MA levels



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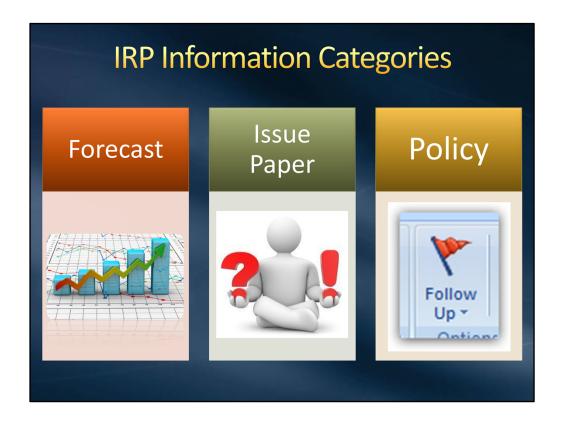
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Information for the IRP can be placed into three categories (information that...):

- 1) Informs the forecast
- 2) Feeds the issue paper (discuss conservation issues)
- 3) Will be flagged to add to a subsequent Board discussion on policies and implementation

All three feed the policy implementation discussion



Also have flagged (and will continue to flag) policy items, which we will go through at the end

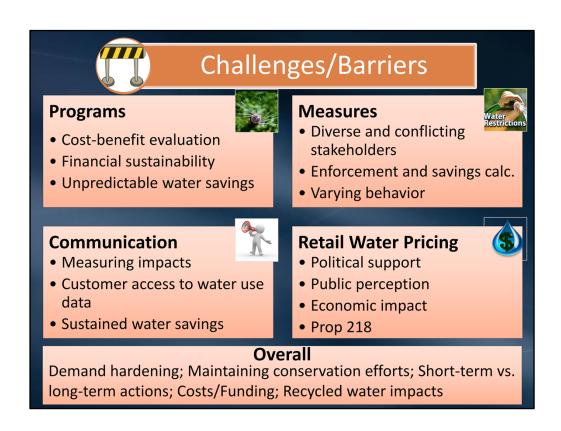


Communication: asking people to conserve, teaching them how to conserve, getting the message out there, types of messaging, understanding/awareness of their own water usage

Retail Water Pricing: allocation-based rates

Overall: some issues/opportunities/recommendations are common to all

Technology is incorporated into each of these categories

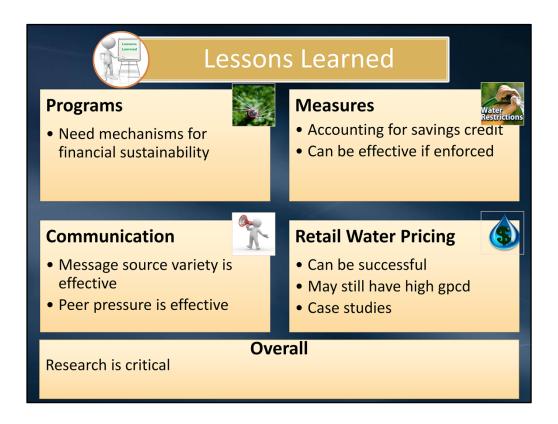


Programs: financial sustainability: increased costs, reduced water sales Mandatory measures: savings calc = residential per capita per day Appropriate comparison? How to deal with?

Retail pricing: prices may hurt public perception and strain customer relationships; economic impact: disadvantaged households and businesses



Integration/partnerships: integrate with other programs (WSAP, State); partnerships with energy sector; member/retail agencies can better target customers



Communication: plastering more effective than knowledge of water issues



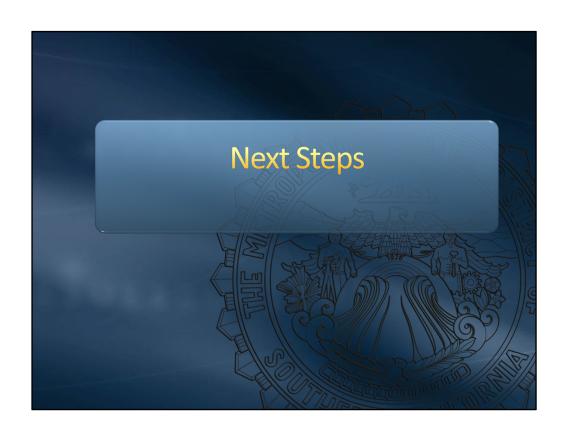
Communicate: can also add: Explore targeted marketing programs (retail level); or targeted programs

Evaluate strategies to improve effectiveness

Research: includes understanding benefits (cost-effectiveness)

Explore integrating approaches: e.g., implementing allocation-based pricing complemented with incentive programs

Policy Incentive amount Water savings Avoided cost Incentive eligibility requirements Metropolitan's role



Next Steps

- Incorporate feedback from this meeting
- Draft outline (conservation section)
- WUE Meeting (7/16/2015)
 - Discuss draft outline
- Draft Issue Paper (8/3/2015)
 - Member agency workgroup meeting

